



Digital Transformation of the Greek Public Sector

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“We have to define where we stand and what it means to live in a democratic country in the era of the 4th Industrial Revolution”.



The danger of enlarging social unrest and populism is enormous considering that If government agencies are too slow to adopt new technologies, they will both fail to generate the efficiency gains needed to keep public services going, and damage the reputation of government.

Which are then the right steps towards the digital transformation of the Greek public sector?

The establishment of the Digital Governance Ministry is the foundation stone to the construction of this digital transformation.

- Minister Kyriakos Pierrakakis



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- The Ministry has incorporated under its authority all the official “data” owners, government agencies responsible for delivering e-services in order to be the ultimate Digital Governance coordinator.
- A Committee of Experts on the political leadership of the Ministry is set to produce the Digital Transformation Bible, with former Estonian President, Toomas Hendrik Ilves, being an exceptional member of it.
- The key words in this Digital transformation Journey are “interoperability and simplification” .

“Don’t digitalize bureaucracy - Reduce administrative burdens”.

- Deputy Minister George Georgantas



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The *National Procedure Simplification Program* and the *Observatory of Bureaucracy* are central to the design and long-term implementation of our policy.

“The effective fight against bureaucracy and the reduction of administrative burdens on citizens, businesses and public administration is the biggest challenge of the new era of digital governance”.



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- Redesigning all administrative procedures, improving or removing justified or unnecessary and obsolete legislative formulas
- Improvement of the existing regulatory and regulatory framework through fundamental actions such as codification of administrative or legislative legislation
- Digitization of processes and the interoperability of information systems
- Improvement of citizen or business information on any administrative process by enhancing advisory actions

Observatory of Bureaucracy

- Measure and map the administrative burdens arising from the laws and regulations of the administration to citizens, businesses and civil servants
- Will be a key tool in promoting good legislation and improving the quality of regulatory frameworks

“Improving the regulatory framework is a prerequisite for stimulating economic activity, job creation and productivity growth. Reducing unnecessary administrative burdens and compliance costs will create new opportunities for the market and business development”.



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Breaking Silos is Fundamental To Gain Trust

Thank you for your attention



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