





Open Government in Greece

Current state and the way forward

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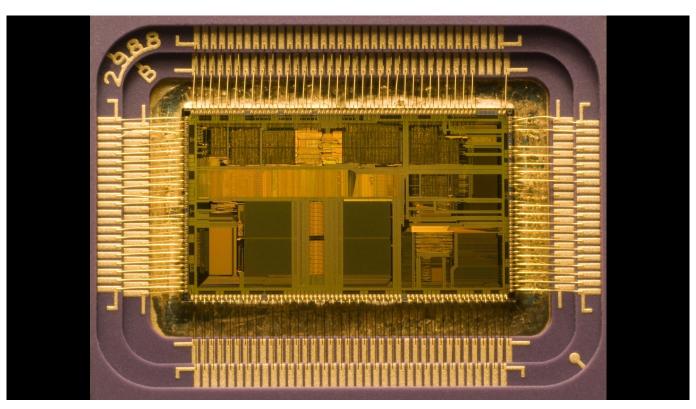
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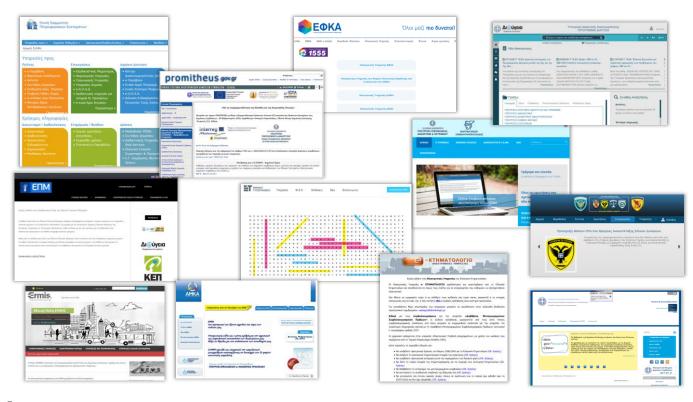


Open e-Government

- Tackle corruption and mismanagement
- Improve transparency and trust
- Advance active citizen involvement
- Offer services of higher quality and value
- Optimize resource management
- Modernize civil administration

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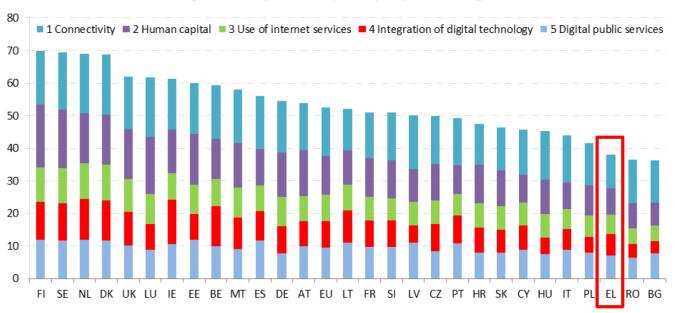


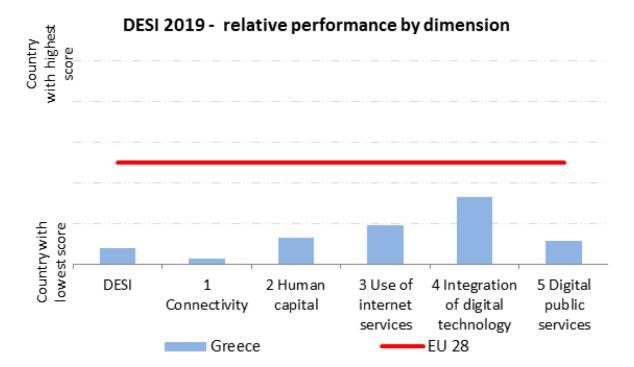


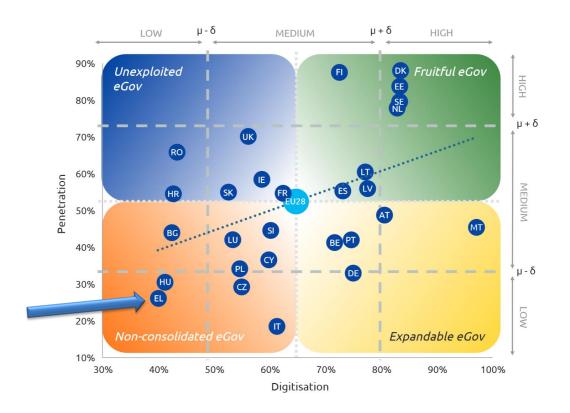


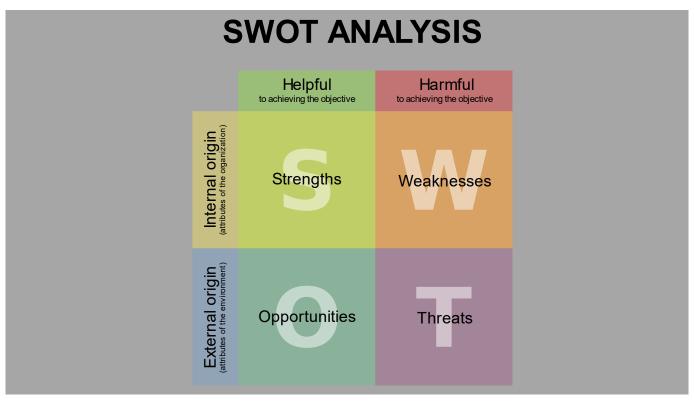


Digital Economy and Society Index (DESI) 2019 ranking



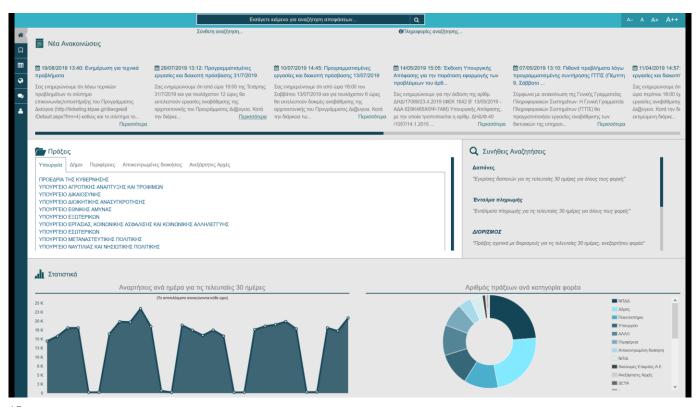


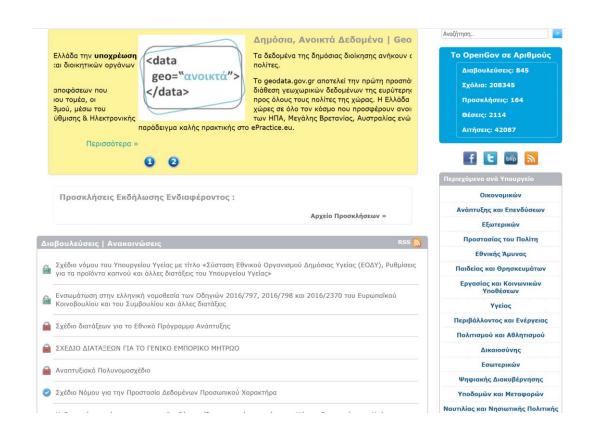


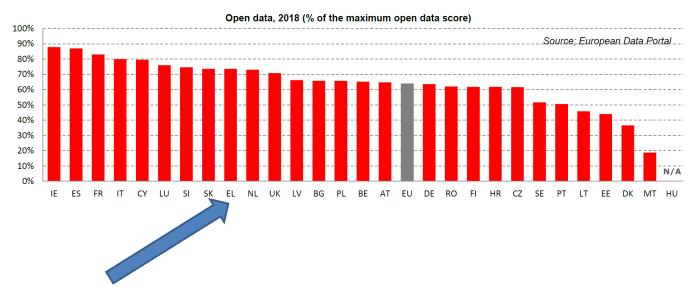


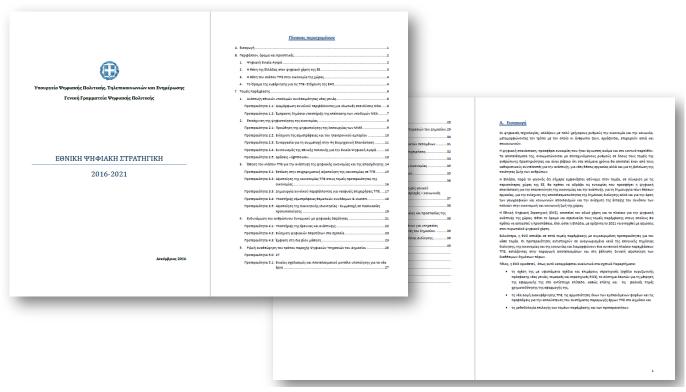
Strengths

- Large number of working IT projects
- Progressive open data policy
 - Transparency
 - Open by default
- Up to date national strategy
- Heroes







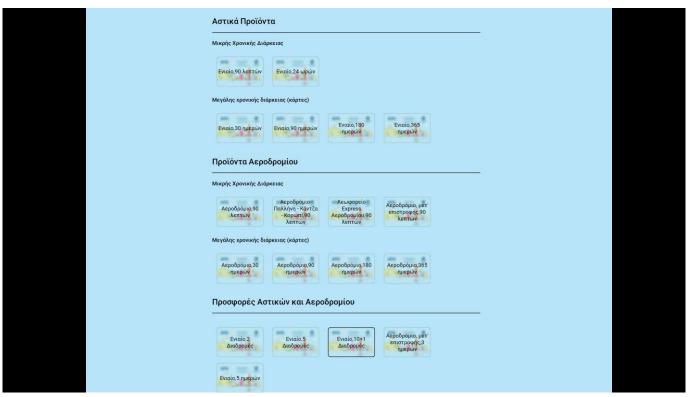


Weaknesses 1/2

- Gap between digital strategy, action plan, and implementation
- Missing high-level architecture
- Absence of common IT system design rules
- Insufficient IT system ownership
- Minimal process reengineering

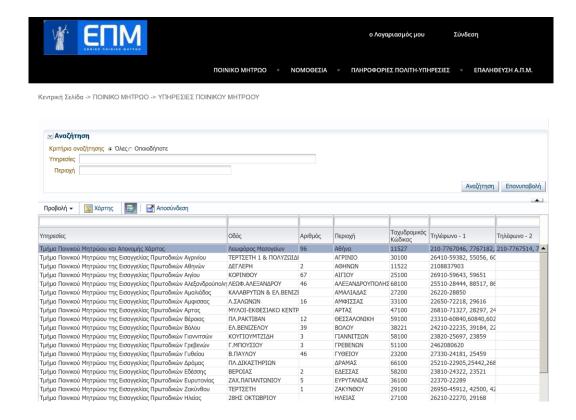
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Weaknesses 2/2

- Data silos and exclusive ownership
- Cooperation problems
- · New systems quickly become outdated
- Expensive systems of mediocre quality
- Development of systems that cannot be maintained



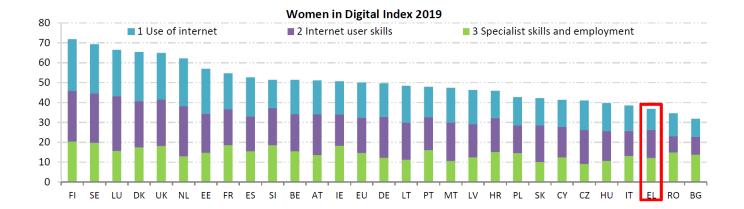
Opportunities

- Meritocratic hiring of new civil servants
- EU funding
- Use of other countries' known how; leapfrogging
- High penetration of smartphones
- Startup companies and ecosystem
- Cloud technologies and services

Threats 1/12

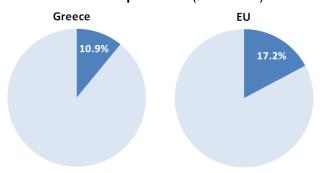
- Legal formalism; lack of legal codification
- Overlapping competencies
- HR management
- · Lack of civil service continuity
- Time-consuming, inflexible, and inefficient procurement processes
- Access by marginalized groups

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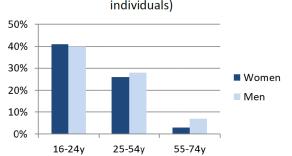


	Greece			EU	
	Women Men		Women	Men	
	value i	value rank value		value	
1 Use of internet					
1.1 Regular internet use	68%	26	71%	82%	84%
% individuals, 2018	0670	20	71/0	02/0	0470
1.2 People who never used the internet	et <mark>27%</mark> 2		23%	12%	11%
% individuals, 2018	27/0	27	23/0	12/0	11/0
1.3 Online banking	33%	26	42%	63%	64%
% internet users, 2018	33/0	20	72/0	03/0	0470
1.4 Using professional social networks	7 %	23	9%	13%	18%
% internet users, 2017	770	23			
1.5 Doing an online course	7.0%		7.2%	8.1%	9.5%
% internet users, 2017	7.070	11	7.270	0.170	9.570
1.6 Online consultations or voting	onsultations or voting 4.8%		5.5%	9 9%	10.6%
% internet users, 2017	4.070	21	3.370	3.370	10.070
1.7 eGovernment users	33%		28 <u>40%</u>	64%	65%
% internet users submitting forms, 2018	33 /0	20	40/0	04/0	03/0
1 Use of internet	31.6	27		53.1	
Score (0-100)	31.0	21		33.1	

Female ICT specialists (% of total)



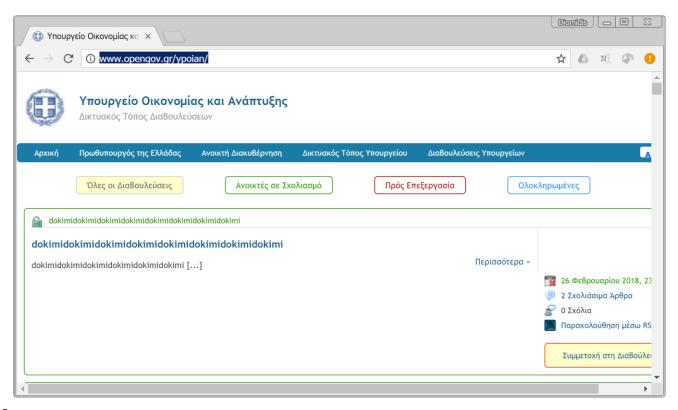
Above basic digital skills by age and gender (% of individuals)



Threats 2/2

- IT infrastructure quickly becomes outdated
- Inefficient rules of engagement between proposers and implementors
- Lack of national funds for implementing key projects
- Problematic implementation of the personal data protection framework
- Data and infrastructure security and availability risks

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ORACLE FUSION MIDDLEWARE

Oracle Fusion Middleware Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	
9iAS R2 (9.0.2)	Apr 2002	Jul 2005	Not Available	
9iAS R2 (9.0.3)	Oct 2002	Jul 2005	Not Available	
Application Server 10g (9.0.4)	Dec 2003	Dec 2006	Dec 2008	
Application Server 10gR2 (10.1.2 x) *	Jan - Oct 2005	Dec 2011	Not Available	

Old Versions:

Pro	Provided for archival purposes only <mark>. Not intended for general use in new installatio</mark> r									
	Version	First STABLE release Date	Latest Release	Latest Release Date						
	<u>3.5</u>	17 Jan 2015	3.5.28	15 Jul 2018						
	3.4	09 Dec 2013	3.4.14	01 Aug 2015						
	3.3	09 Feb 2013	3.3.14	01 May 2015						
	3.2	14 Aug 2012	3.2.14	01 May 2015						
	<u>3.1</u>	29 Mar 2010	3.1.23	09 Jan 2013						
	3.0	13 Dec 2007	STABLE26	28 Aug 2011						
	2.7	31 May 2008	STABLE9	16 Mar 2010						
- 1										

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E-Government Impact

- Improved accountability and efficiency
- Reduced fraud and petty corruption
- Neutral regarding marginalized groups
- Exposed weaknesses in civil administration and government







Thank you!

www.dmst.aueb.gr/dds https://gfoss.eu/ @eellak @CoolSWEng @DSpinellis dds@aueb.gr

